

NOT ONLY ARE TEAM FC CELEBRATING THEIR BRCGS 'AA' GRADE RETENTION FOR A SIXTH YEAR IN A ROW, BUT THEY ARE ALSO PROUD OF RETAINING THEIR ISO CERTIFICATION FOR ISO 9001, ISO 14001 AND ISO 45001 STANDARDS. TEAM FC HAVE INVESTED IN THIS RIGOROUS ASSESSMENT PROCESS TO DEMONSTRATE COMMITMENT TO ALL QUALITY, ENVIRONMENTAL AND HEALTH & SAFETY ASPECTS OF THEIR BUSINESS. TO COMPLETE THE QUINTET, THEY HAVE RETAINED THEIR PEFC CHAIN OF CUSTODY CERTIFICATION.

IT'S A HIGH-FIVE ACCREDITATION FOR TEAM FC

BRCGS

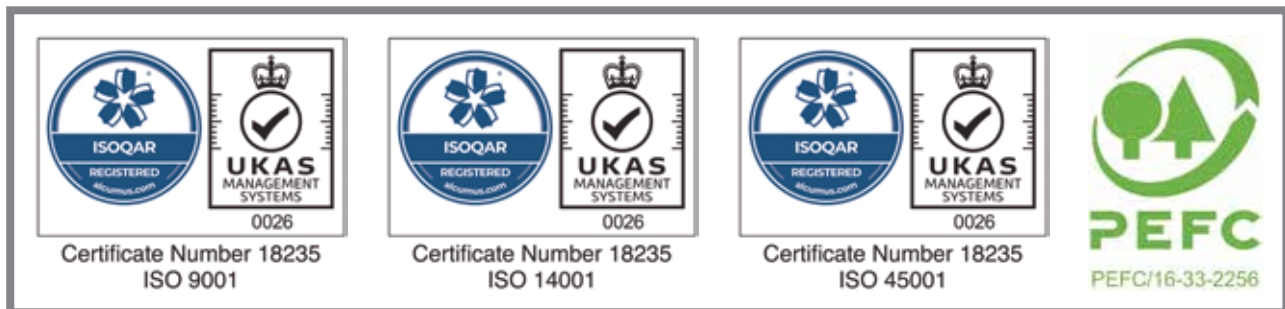
Packaging Materials

CERTIFICATED

FC Cartons are proud to retain their BRCGS - Packaging & Packaging Materials standard retention at 'AA' grade level. It's an exciting time for Team fc; their 36,000 sq ft Production Hub which has been designed to maximise production efficiency, in a 'BRCGS AA grade' environment ensures they achieve the most efficient and highest quality of finishing, together with exacting standards of hygiene and environmental care.

Jade Murray, Quality & Systems Manager, explains, "This was my second BRCGS audit since joining Team fc, so the pressure was really on to retain 'AA' for a sixth consecutive year. Preparation for the audits, are ongoing throughout the year with an in-depth internal audit programme to review all of systems and procedures. This forms as well as others, a key part of our continual development to ensure that as the FC business grows and develops our systems are maintained to the highest standards achievable. Our Business





has expanded every year from inception and now Team fc is proud to be fifty strong. It was a great result to achieve another BRC Audit with 'AA', I think this highlights the knowledge and skill set Team fc have across all aspects of the business. I am delighted to be part of the company."

Debra Woodyatt, Director of Finance & Systems, added, "We have said many times before that we are always looking for continual improvement across all aspects of our business – from process requirements, to warehousing space and now we've achieved another BRC Audit with 'AA'. We're so pleased with the outcome of our Audit; obviously with an 'AA' grade for the last five years the pressure was on to retain it. It just reinforces the team's positive work ethic that we all have and every one of our staff understands the importance of external accreditation to our business."

She continues, "We continually work on all aspects of our business, we believe we have a comprehensive accreditation portfolio – when you add our ISO and PEFC accreditations, we have ISO certification for 9001, 14001 and 45001 with Certification Body Alcumus ISOQAR. We have invested in this rigorous assessment process to

demonstrate our commitment to all Quality, Environmental and Health & Safety aspects of our business. When you add our PEFC Chain of Custody certification, you can see the rigorous standards we have set ourselves and we believe this gives our customers' the confidence in not only the service we deliver but the environment in which we finish their products."

David Woodyatt, Managing Director, expands, "You can imagine how pleased we all were when it was announced that we had achieved 'AA' Grade. A massive thank you to everyone with a special mention for our BRCGS compliance team."

Debra Woodyatt concludes, "Just one part of this continual improvement is the Quality Management System which provides guidance and a framework for moving forward under the BRCGS banner. We first applied for and attained the BRCGS standard ten years ago. Over this period of time, we have improved

our grading to achieve the 'AA' grade through great teamwork, clear communication and a desire to offer the best in customer service. With all standards now audited and certification updated I'm pleased I have handed over the reins of our IMS to Jade, who continues to manage and improve our systems and keep us fully compliant. With Jade's knowledge of the food preparation sector and her experience of BRCGS and ISO she continues to be a great asset to our business."

Some of the positive comments received from the audits included:

- "A clean audit is certainly a sign that systems and processes in place are being adhered to and working and that in a company with multiple employees, this is undoubtedly achieved from a combined effort."
- "Gold Standard Traceability Procedures with lots of evidence, It's been a pleasure being part of this audit. FC Cartons are clearly a company fit for the future." ■

"Just one part of this continual improvement is the Quality Management System which provides guidance and a framework for moving forward under the BRCGS banner."

DEBRA WOODYATT, DIRECTOR OF FINANCE & SYSTEMS